# **WAKE UP CALL**



### Section 1: Dialogue

Please read the following dialogue between John Smith and the front desk clerk.

Client: Hello, this is James Smith.

**Front desk clerk:** Good evening Mr. Smith, how may I help you?

Client: I need to wake up early tomorrow morning because I have an appointment to

attend. Can you please give me a wakeup call?

**Front desk clerk:** Of course, may I please have your room number?

Client: Room 101.

Front desk clerk: Okay. What time would you want me to call?

Client: Can you call me at 6 o'clock and 6:15 am?

Front desk clerk: Sure Mr. Smith. We will call room 101 at 6 o'clock and 6:15am.

Would you like me to make any more <u>arrangements</u>?

Client: No, that's all. Thank you.

Front desk clerk: No problem Mr. Smith. Have a good night!

Client: Thank you!

### **Section 2: Useful Expression**

Please take note of the following useful expressions.

- 1. Can I have a wakeup call?
- 2. Could you please change the sheets?
- 3. Could I have an extra blanket?
- 4. What time do I need to check out?
- 5. Would it be possible to have a late check-out?

## **Section 3: Vocabulary Words**

Please read the vocabulary words/expressions with its definition and sample sentence.

Vocabulary words	Sample sentence
early	I have to leave early tomorrow.
[ur-lee]	-
adjective	
appointment	We made an appointment to meet again.
[uh-point-muh nt]	
noun	
arrangement	You did a great job arranging my schedule.
[uh-reynj muh nt]	
noun	

### **Section 4: Completing the Conversation Exercise**

Please complete the dialogue using the words from the box below.

Client: Hello, this is John Smith from Room 303.

Front desk clerk: Good evening Mr.Smith. How may I help you?

Client: I need an \_\_\_\_\_ call tomorrow morning.

Front desk clerk: Yes Mr. Smith, What time would you like me to call?

Client: Please call around 6 o'clock and 6:15 am?

Front desk clerk: Yes Mr. Smith, we will call your room at 6 o'clock and 6:15am. Would you like me to make any other \_\_\_\_\_?

Client: No, that's all. Thank you

Client: Yes, I will. Thank you

Front desk clerk: No problem. Have a good night!

early wakeup arrangement